

Customer Information.

Checklist of things to do after a death

Car Insurance (the car is NOT insured if the policy is in the deceased's name)
Social Services/District Nurses (return equipment).
Hospital and/or family Doctor (cancel appointments).
Notify their employer and/or Professional Association.
Notify the Inland Revenue.
Social Security (cancel any direct payments into bank accounts etc).
Local Government (cancel housing/rate benefits).
Notify the Gas, Electric, Water and Telephone Companies.
Instruct the Post Office to redirect the mail if home is empty. (a small charge is made).
Notify Credit Card Companies.
Notify Bank and Building Societies (even if a joint account for change of name).
Investments and Insurance policies.

TO BE CANCELLED.

Milk, newspapers, regular visits from — meals on wheels, home help, chiropodist. Dentist, eye specialist.
Hairdresser.

Some of these items may be dealt with at the Registrar's office with their Tell Us Once service

Passport — (Return document to Passport Office, Newport, Gwent)
Driving License - (Return to D.V.L.C. Swansea)
Vehicle Registration Documents (for change of ownership)
Car Insurance and T.V. License (change of name or claim refund)
Season tickets and Club Membership Cards (may be refunds)
Library books and card
National Insurance papers
Prescription drugs. (Return to Chemist or Family Doctor)
Social Services Equipment.

IF THE PROPERTY IS UNOCCUPIED - CHECK THAT

Windows are locked and secure, cat door/flap is secured, in winter some heating is left on to prevent pipes freezing, fridge door is left ajar, all perishable foods have been disposed of, household plants are tended, it might be advisable to let a neighbor have a key to remove all free newspapers etc. from building up. Blinds could be adjusted every few days hence giving an appearance of being occupied. You can also purchase cheap time clocks that enable lights plugged into them to go on and off of an evening giving the appearance that someone is at home. **DO NOT PLACE BEREAVEMENT CARDS ON WINDOW CILLS.**

FURTHER HELP

In certain instances the next-of-kin can receive help with the cost of the funeral from the Social Fund (claim to be made within three months of death) Ring the local Department of Work and Pensions who will offer you confidential advice, you could also be eligible for various state grants.

The Dept of Work & Pensions, (bereavement benefits)
Hessle Job Centre Plus, 26 The Weir, Hessle, HU13 0RX

Telephone 0845 6043719
www.dwp.gov.uk

Citizens Advice Bureau, Community Centre, Centurion Way, Brough
The Common Room, Chapel Meadows, Scalby Lane, Gilberdyke

Telephone 0300 3300 888
0300 3300 888

The Probate Registry, Piccadilly House, 55 Piccadilly, York YO1 9WL

Telephone 0113 389 6133

CRUISE, Free and Confidential Bereavement Counseling.

Telephone 0844 477 9400
<http://www.cruse.org.uk>

The Samaritans. (A confidential listening ear)

Telephone 08457 90 90 90
<http://www.samaritans.org/>



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